



**Group Pension Plan
Account Opening Package**

FORM 100e



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INSTRUCTIONS AND CHECKLIST

GROUP PENSION



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Welcome to RF. We aim to make the account opening process as easy as possible. Please pay close attention to the instructions to avoid delays. To open an account with us the following will need to be submitted:

Account Signatories	The Account Information Form (Form 100D) must be completed in full for each Account Signatory entity together with the originals or certified copies of the documents listed below for proof of identity, and proof of address.
Corporate Entities, Unions & Associations	<p>The Account Information Form (Form 100E) must be completed in full for the Entity together with the originals or certified copies of the documents listed below:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Deed of Adherence or Participation Agreement <input type="checkbox"/> Memorandum and Articles of Association <input type="checkbox"/> Certificate of Incorporation <input type="checkbox"/> Certificate of Good Standing <input type="checkbox"/> Disclosure of Information Agreement (Form 107C) <input type="checkbox"/> Current and Valid Financial & Corporate Service Provider (FCSP) License (for FCSPs only)
Partnerships	<p>The Account Information Form (Form 100E) must be completed in full for the Entity, together with the original or certified copies of the documents listed below:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Deed of Adherence or Participation Agreement <input type="checkbox"/> Partnership Agreement <input type="checkbox"/> Memorandum and Articles of Association <input type="checkbox"/> Certificate of Incorporation <input type="checkbox"/> Certificate of Good Standing <input type="checkbox"/> Disclosure of Information Agreement (Form 107C) <input type="checkbox"/> Current and Valid Financial & Corporate Service Provider (FCSP) License (for FCSPs only)
Societies & Associations	<p>The Account Information Form (Form 100E), must be completed in full for the Entity, together with the originals or certified copies of the documents listed below:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Deed of Adherence or Participation Agreement <input type="checkbox"/> Constituting Agreement <input type="checkbox"/> Certificate of Registration (for charities) <input type="checkbox"/> By Laws <input type="checkbox"/> Listing of Council Members and Officers
Government Entities	<p>All documents presented must be originals or certified photocopies that are clear and legible. For a photocopied document to be considered "certified" a person of an approved profession must certify it. Professions approved by the Bank for this purpose are:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Deed of Adherence or Participation Agreement <input type="checkbox"/> Official Letter of Authorisation <input type="checkbox"/> Disclosure of Information Agreement (Form 107C) <input type="checkbox"/> Current and Valid Financial & Corporate Service Provider (FCSP) License (for FCSPs only)
Proof of Identity	<ul style="list-style-type: none"> <input type="checkbox"/> Passport <p>Or any two of the following:</p> <ul style="list-style-type: none"> <input type="checkbox"/> National Identification Card <input type="checkbox"/> Voter's ID Card (Cayman Islands & Bahamas only) <input type="checkbox"/> NIB Card (Bahamas only) <input type="checkbox"/> Driver's License (Bahamas & Barbados only)

INSTRUCTIONS AND CHECKLIST

GROUP PENSION



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INSTRUCTIONS & CHECKLIST CONT'D

We aim to make the account opening process as easy as possible. To avoid delays, the following information should be completed in full for each account holder, joint holder, signatory, Power of Attorney holder and beneficial owner. Each should provide original documents or certified copies of the below documents.

All identity documents are expected to be current and valid; all documents must clearly display:

- Photograph, must show a true likeness of the applicant
- Country of birth
- Date of birth
- Document number
- Signature
- Expiry date

In all cases, the full name, occupation and professional address of the certifier must be clearly printed underneath his/her signature along with a telephone contact, e-mail address and fax number and where applicable, a license/registration number. The date on which the document was certified must also be included, and the certifier must record "I, (name of certifier) confirm that I have met (name of person whose documents are being certified) in person and that this document is a true and accurate reproduction of the original / the photograph is a true likeness of him/her."

Special note:

Ensure that the name on the identity verification document matches with that on the Relationship Information Form and Tax Resident Self-Certification Forms.

The signature(s) on the relationship information form must match the signature(s) on the ID verification documents, Relationship Information Form and Tax Certification Form.

Any potential client who is a non-resident or has temporary residential status may be subject to additional requirements. Please contact the Bank for further guidance related to the account opening process.

Proof of Address	<p>The Bank is required to maintain documents which verify your permanent residential address. The account opening personnel can advise of the specific requirements for your circumstances. The following are acceptable for proof of address:</p> <ul style="list-style-type: none"><input type="checkbox"/> A utility bill or official correspondence not older than three (3) months or<input type="checkbox"/> A real property tax bill not older than twelve (12) months.
Certified Documents	<p>All documents presented must be originals or certified photocopies that are clear and legible. For a photocopied document to be considered "certified," a person of an approved profession must certify it. Professions approved by the Bank for this purpose are identified below:</p> <ul style="list-style-type: none">• RF Group Employees• Officials employed by a licensed bank• Licensed Lawyers• Licensed Accountants• Notaries Public <p>The person signing as a Certifier cannot be a relative or family member of the person whose document is certified nor can they reside at the same address as that person.</p>

RELATIONSHIP INFORMATION FORM

GROUP PENSION



Account Number:

Account Currency:

Product Code:

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Company Name (exactly as it appears on the certificate of incorporation)

Business Trading Name (if different from the company name)

Street Address

Mail Address

City

State/County/Parish

Type of Entity (Company, Union, etc.)

Type of Entity (Company, Union, etc.)

Date of Incorporation (DD/MM/YY)

Name of Key Business Contact

Position of Key Business Contact

Email of Key Business Contact

Company Website Address

Phone No. 1

Phone No. 2

Telefax

Company Email

Nature of Business

No. of Employees



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LISTING OF BENEFICIAL OWNERS, SHAREHOLDERS, DIRECTORS AND OFFICERS

BENEFICIAL OWNERS		
Name	Address	Occupation

SHAREHOLDERS		
Name	Address	Occupation

DIRECTORS		
Name	Address	Occupation

OFFICERS		
Name	Address	Occupation



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SPECIMEN SIGNATURES

1. Name	<input type="checkbox"/> Individually or <input type="checkbox"/> Jointly	Signature
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2. Name	<input type="checkbox"/> Individually or <input type="checkbox"/> Jointly	Signature
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3. Name	<input type="checkbox"/> Individually or <input type="checkbox"/> Jointly	Signature
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5. Name	<input type="checkbox"/> Individually or <input type="checkbox"/> Jointly	Signature
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7. Name	<input type="checkbox"/> Individually or <input type="checkbox"/> Jointly	Signature
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8. Name	<input type="checkbox"/> Individually or <input type="checkbox"/> Jointly	Signature
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GROUP PENSION



CORPORATE MANDATE CONT'D

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☐ Individually or ☐ Jointly

We certify that the above Resolutions were duly passed in accordance with the Memorandum and Articles of Association of the Company and that the information and specimen signatures provided on Form 100c are correct.

Date (DD/MM/YY)

1. Introduction

- 1.1 These General Terms and Conditions follow a format common to all companies within the RF Group worldwide and reference is therefore made to a wide range of business activities. It must be appreciated that each company within the RF Group will not necessarily undertake all of the business activities referred to in these general terms and Conditions. "RF" refers to the subsidiary companies of RF Holdings Limited as relevant and is inclusive but not limited to RF Bank & Trust (Bahamas) Limited, RF Merchant Bank & Trust (Barbados) Limited and RF Bank & Trust (Cayman) Limited.
- 1.2 In these terms and conditions unless the context otherwise requires words importing the singular shall include the plural and the masculine gender shall include the feminine and the neuter and vice versa. In each case, words importing persons shall include natural persons and bodies of persons whether corporate or unincorporated.
- 1.3 These General Terms and Conditions apply to all business undertaken by RF of whatever nature whether as bankers, trustees, executors, corporate managers, investment managers, brokers, agents, advisers or otherwise. The term 'Account' as used herein shall include each and every type of business arrangement with RF whether covered by a formal agreement or not and the term 'Account Holder' as used herein shall include each and every person or organization that holds an Account with RF.
- 1.4 The expression 'Authorized Person' as used herein means the Account Holder and any person from whom RF is authorized or instructed by the Account Holder to accept directions, recommendations or advice, whether such Authorization shall be general or limited and whether RF shall be acting as bankers, trustees, executors, corporate managers, investment managers, brokers, agents, advisors or otherwise.
- 1.5 These General Terms and Conditions are divided into sections, some of which deal principally with matters of general application. It must be appreciated that there is a degree of overlap between sections and that in any given situation RF may be performing several functions.
- 1.6 These General Terms and Conditions and the relationship between RF and the Account Holder shall be governed by and construed in accordance with the laws of the jurisdiction in which the account is opened and it is irrevocably agreed that the Courts of that jurisdiction are to settle any disputes which may arise out of or in connection with these Terms and Conditions and the said relationship, including but not limited to the validity, existence, and formation of the said relationship, (in this clause referred to as 'Proceedings') may be brought in such Courts.

(b) Nothing in this clause shall (or shall be construed as to) limit the right of RF to take proceedings against the Account Holder in the courts of any country in which the Account Holder has assets or any other court of competent jurisdiction, nor shall the taking of Proceedings against the Account Holder in any other court of competent jurisdiction preclude the taking of Proceedings in one or more jurisdictions, whether concurrently or not.

2. Payment to and from an Account

- 2.1 Payments of funds to the credit of an Account may be made by electronic transfers, cheques, promissory notes, bankers draft, bills of exchange, acceptances, negotiable instruments, or other instructions or securities (hereinafter referred to as 'Instruments') whether or not the Account Holder is a party to the same; but, in the case of any joint account, RF shall abide by any instructions to

the contrary. RF is authorized to endorse any Instrument presented unendorsed by the Account Holder.

- 2.2 RF is authorized to present for payment or acceptance or collect the Instruments through such banks or other agents as RF may deem appropriate, at the sole risk and expense of the Account Holder and (save to the extent that specific written instructions have been given to RF by the Account Holder) to give such banks or other agents such instructions as to collection as RF may deem appropriate. RF may accept either cash or bankers drafts, cheques, settlement vouchers, clearing house slips, or any other evidence of payment of the Instruments or in remittance thereof.
- 2.3 The Account Holder shall indemnify RF against all claims, liabilities, damages, losses, costs, counsel fees or expenses made against or sustained by RF and/or any liability incurred by RF where an Instrument is or may be payable including, without limitation, any claim, loss, damage, cost, expense and/or liability which may arise by reason of the endorsement of such Instrument by RF.
- 2.4 Instruments purchased or received by RF for deposit or collection are purchased or received subject to the receipt in cash by RF of the proceeds thereof, and RF is not obliged to give any credit to the Account Holder pending such receipt, but if credit is given, RF is authorized to debit an Account with the amount previously credited to the Account in respect of any Instrument or any of the evidences of payment referred to in Clause 2.2 above which: (i) is not paid on presentation; or (ii) having been paid, is required to be repaid by RF; or (iii) is dishonoured by non-acceptance; or (iv) any party to which is bankrupt or insolvent; or (v) has (or the proceeds of which have) through no fault of RF been lost, stolen or destroyed; or (vi) RF is unable for any reason to collect or withdraw, together with all costs, charges and expenses incurred by RF in connection with the same.
- 2.5 The Account Holder waives in favour of RF notice of dishonour or protest of any Instrument held, made, accepted or endorsed by the Account Holder and RF is authorized on behalf of the Account Holder to waive notice of dishonour or protest on any Instrument received for deposit or collection.
- 2.6 Payments from an Account may be made by RF at the risk of the Account Holder by cheque, bank draft, mail, electronic transfer or by any other acceptable means.
3. **Current Accounts**
 - 3.1 Without prejudice to the right of RF to refuse to grant overdraft facilities, RF is authorized to honour and comply with all Instruments drawn accepted made or given by or on behalf of an Account Holder notwithstanding that the Account shall thereby become overdrawn or that any existing overdraft shall thereby be increased.
 - 3.2 If the Account shall at any time be overdrawn, RF shall be entitled to charge compound interest on the amount of the overdraft calculated with monthly rates at a rate of interest considered appropriate by RF, unless otherwise agreed to in writing.
4. **Fixed-Term Deposit Accounts**
 - 4.1 The maturity date of each deposit shall be in accordance with the terms of the Deposit Account Application Form and, wherever in RF's opinion practicable, RF will confirm the maturity date and the interest rate applicable in writing to the Account Holder. No deposit may be withdrawn prior to its maturity date although in special circumstances RF may in its discretion make exceptions to the rule, subject to such charges and terms as it may determine.
 - 4.2 Subject to Clause 4.3 below, no interest shall be payable in respect of matured deposits.

- 4.3 Instructions as to the disposal of principal and interest on the maturity of a fixed term deposit must be given by the Account Holder in a Deposit Account Application Form, or otherwise by directions that must be received by RF no later than two days before the maturity date. Where the Account Holder has given no such instructions, late instructions or inadequate instructions, RF shall, on maturity of the deposit, place the principal and accrued interest on deposit for an equivalent deposit period and otherwise upon identical terms to the matured deposit, save the applicable interest rate shall be RF's normal rate for similar time deposits as at the date of making such further deposits until RF has received adequate instructions from the Account Holder as to its disposal.
- 5 Call and Other Accounts**
If RF has agreed to pay interest on any form of Account (other than a fixed term / time deposit) the rate of interest shall, unless expressly agreed to the contrary, be subject to change whenever RF shall change the rate generally for Accounts of the same description. RF shall be under no obligation to notify the Account Holder of a change in the applicable interest rate.
- 6 Joint Accounts (with right of survivorship)**
- 6.1 **OPENING OR RECLASSIFYING ACCOUNTS.** No Account will be opened pursuant to this Agreement or be reclassified by RF until all of the Account Holders have executed and delivered any further agreement required by RF Joint accounts with a right of survivorship entitle the surviving account holders to any monies or Securities maintained in the account upon the death of an account holder subject to the fulfillment of the procedural requirements described in 6.4 below.
- 6.2 (a) **OPERATING EACH ACCOUNT.** Each Account Holder acting alone will have the full power and authority to operate the Account including to initiate or execute any transaction, to withdraw any monies or Securities there from, all as if such Account Holder was the only person interested in the Account and without notice to any other Account Holder. RF may act upon any such instructions or actions without instituting or continuing any inquiries or other investigations into the propriety of such instructions or actions.
- 6.3 (b) All funds placed to the credit of a joint account shall be the property of the joint Account Holders as joint tenants and RF is authorized to rely upon and act in accordance with the instructions and requests and to deal with instruments purporting to be made drawn, accepted, endorsed or given by any or all of the Account Holders, unless otherwise specified to RF in writing.
- 6.4 **LIABILITY OF ACCOUNT HOLDER.** Each Account Holder will be jointly and severally liable for the full and timely settlement of each transaction for the Account for any debit balance in the Account.
- 6.5 **DEATH OF AN ACCOUNT HOLDER.** Upon the death of an Account Holder, the surviving Account Holder or Account Holders and the personal representatives of the Account Holder will forthwith notify RF in writing of the Account Holder's death. The estate of such Account Holder shall continue to be jointly and severally liable to RF in respect of any liabilities arising from transactions initiated or executed on or before the day on which such notice is received by RF. Upon receipt of such notice, RF may restrict the operation of the Account or the release of any monies or Securities from the Account to the extent it deems appropriate until it has received such waivers, consents or releases, as it considers necessary. Upon the Account Holder's death subject to the foregoing, all of the Account Holder's interest in and to any monies or Securities in the Account shall pass to the surviving Account Holders and the surviving Account Holders or any of them, may operate the Account in the manner provided in section 6.2.
- 6.6 **PLEDGE OF SECURITIES.** As continuing collateral security for the repayment of any amounts owing to RF pursuant to this Agreement the Account Holders hereby pledge and assign to RF all of their Securities which may now or hereafter be held by RF whether held in the Account or any other account in which any of the Account Holders has an interest and whether or not such amounts owing relate to the Securities hereby pledged and assigned.
- 6.7 **COMMUNICATIONS TO THE ACCOUNT HOLDERS.** Any notice or communication to the Account Holder may be given by electronic mail; including personal email message and SMS, prepaid mail, telegraph or telecopier (fax) to any address of record with RF, of any one of the Account Holders and shall be deemed to have been received by such Account Holder, on the day sent, if electronic mail, if delivered, when delivered, if mailed, on the second business day after mailing or, if sent by telegram or telecopier, on the day sent, and upon such receipt by such Account Holder shall be binding and effective against all of the Account Holders.
- 6.8 A notice or communication served by RF on any one of the Account Holders shall constitute effective service on all the Account Holders.
- 7. Closing Accounts**
RF reserves the right to close all accounts reflecting a nil balance (in cash and/or securities) for 12 consecutive months without prior notice to the account holder(s).
- 8. Foreign Currencies**
- 8.1 If funds are required to be paid, invested or used to create deposits in foreign currencies the appropriate foreign exchange transaction currency restrictions and the charges involved will be for the Account.
- 8.2 If an Account has balances in several currencies, RF shall unless otherwise instructed use its discretion in selecting which currency to use for a transaction.
- 9. Securities Trading**
- 9.1 Unless specific arrangements are made to the contrary, RF may in its discretion determine whether to effect any transaction with or for the Account Holder as principal or as agent. RF can deal as principal for its own account, match transactions with another or other of its Account Holders by acting as agent for both or all parties. The capacity in which RF acted will be shown on the relevant contract note which will be sent to the Account Holder within one day of the transaction. Adequate disclosure of any potential or actual conflict of interest in these circumstances shall be deemed

to have been given by receipt of this Agreement and the provisions of section 19 of this Agreement shall apply. In so doing RF may charge and retain remuneration in respect of each Account individually, whether it be by way of fees pro t or return commission.

9.2 Where any transaction is effected by RF as principal, delivery or payment (as the case may be) by the other party to the transaction is guaranteed by RF and at RF's entire risk.

9.3 RF, may without prior reference to the Account Holder, combine orders of other client Accounts and other companies.

9.4 Where RF is acting in its own discretion, RF is authorized and empowered to acquire investments the issue or offer for sale of which has been underwritten managed or arranged by a firm or company in which it has a direct or indirect interest and also to acquire or dispose of units in a collective investment scheme either operated by RF or by another company in which it has a direct or indirect interest.

9.5 In acquiring investments it will take reasonable steps to ensure that the direct or indirect interest mentioned in 9.4 above does not adversely affect the interests of the Account Holder.

9.6 It is the policy of RF that staff who are responsible for providing investment advice or for the management of investment portfolios should in all cases carry out those duties in an ethical manner and without regard to the interest of anyone but the Account Holder for whom they act. Internal controls, commonly called "Chinese Walls", have been created to prevent the spread of price sensitive information and to ensure that advisers (and investment managers) elsewhere in RF remain unaware of Group interests that are apparent to those inside the Chinese Wall. Even when information about Group interests become public knowledge, our policy of independence means that advisers ignore Group interests. In the case of RF itself, these principles and process apply as for all other shares but, in addition, in certain circumstances (e.g. a rights issue) staff and RF may have an interest in the outcome of the situation upon which they are called upon to advise Account Holders. In such circumstances, should we believe it necessary or desirable, we shall seek opinions from outside RF on how, and for what sets of client circumstances, we should advise or act in relation to RF securities.

10. Precious Metals

10.1 The Account Holders hereby recognize and acknowledge that the precious metals markets are volatile and that losses can occur and that an investment in precious metals provides no yield or interest and that prices would have to rise over the investment period in order to generate a return equal to that of income producing assets.

10.2 RF will charge a special fee if physical delivery of precious metal is requested or certain sizes of bars are required.

10.3 RF will issue a precious metal receipt evidencing ownership of the precious metal.

11. Safekeeping

11.1 RF shall provide for the physical safekeeping as principal through its agents or nominees of all monies, securities, deeds

and documents deposited in an Account for safekeeping. The safekeeping facility shall be in RF's name. Account Holders may dispose of securities accepted by RF for sale or transfer by giving RF instructions by a method previously agreed.

11.2 All fees, charges and expenses for providing safekeeping facilities will be chargeable by RF in addition to any other fees, charges and expenses that may be payable to RF for any other services which it may provide to the Account or the Account Holder.

11.3 When RF acts jointly with another or others, RF shall have the right (but not the obligation) to insist that all monies, securities, deeds and documents shall be in the custody of RF or its agents or nominees in which event those acting jointly with RF shall have all reasonable facilities for inspection or verification.

12. Trusteeships and Expectation

12.1 The terms of any trusteeship or executorship business undertaken by RF are primarily governed by the terms of the relevant trust instrument or will and the relevant governing law; however, the provision of these General Terms and Conditions shall apply, so long as the same shall not be inconsistent there with, in which case the trust instrument shall take precedence to the extent of the inconsistency.

12.2 In all cases, RF may act by its proper officer without the necessity of any formal resolution of the Directors of RF authorizing such of officer.

12.3 No collateral contract or any obligation upon RF shall arise by reason only that any settlor, testator or other person shall before or after the appointment of RF have express wishes regarding the exercise by RF of its function, save to the extent that any such wishes shall have been reduced to writing in mandatory form and accepted by RF, constituting an obligation.

13. Corporate Management

13.1 Company administration services will be provided by RF pursuant to the provision of the Company Administration Agreement and Indemnity.

13.2 In no event shall an Account Holder or any other Authorized Person have any authority or purport to have any authority on behalf of any managed company for any purpose whatsoever, save to the extent, if any, that the Account Holder or Authorized Person shall properly derive his authority as an officer or director of the managed company.

14. Instructions Recommendations and Advice

14.1 Instructions, recommendations or advice of any Authorized Person may be accepted by RF if given by word of mouth, telephone, e-mail, facsimile or any other automated transmission method without such instructions being duly confirmed in writing. The client hereby indemnify and discharge RF, its investment advisors, representatives and staff from any liability whatsoever and against losses, actions, claims, expenses and demands of whatever nature incurred or having executed any such instructions purporting to be instructions from the Authorized Signatories as though the same were, in fact, authorized.

14.2 RF shall not be liable for acting in reliance upon any instructions, recommendations or advice given by any Authorized Person.

14.3 RF accepts no responsibility for determining whether any instructions, recommendations or advice purportedly given by an Authorized Person are genuine and in fact given by an Authorized Person. In the case of an Authorized Person who is a body corporate form or other entity other than a single individual, RF shall be entitled to rely upon any instructions, recommendations or advice given by any person purporting to be an officer or otherwise authorized on behalf of such Authorized Person. Until RF has received written notification of revocation from the Account Holder, RF shall not be obligated to recognize any other notification that the authority of any Authorized Person has been revoked.

14.4 In any case where RF is required to act upon the instruction of an Authorized Person, but clear and ambiguous instructions shall not be forthcoming in a timely fashion, RF shall be authorized (but not obliged) in its complete discretion to act upon its own initiative without liability for any resulting loss.

15. Forgeries

Under no circumstances shall RF or any correspondent or agent of RF be liable to determine the authenticity or validity of any instrument, document or communication whether purporting to be signed by an Authorized person or a third party, or for relying in good faith in any manner upon such instrument, document or communication which may prove to have been forged or otherwise invalid.

16. Notices and Communication from RF

16.1 Notices and other communications or correspondence from RF to an Account Holder shall be properly dispatched by RF when sent to the address nominated by the Account Holder from time to time in writing for that purpose. The date of dispatch shall be presumed to be the date appearing on the RF copy of such notice or other communication or correspondence.

16.2 RF may give effective notice to Account Holders of any amendment or addition made by RF to these Terms and Conditions pursuant to the provisions of Clause 15.1 as appropriate.

16.3 RF provides statements and other account information to its clients provided with access simultaneously with their account being opened. RF will not mail or email statements to clients. Clients without the ability to utilize the internet can receive copies of their statement, at their cost, by visiting our offices.

16.4 The Account Holder shall notify RF in writing of any errors omissions or other irregularities.

16.5 Financial Statements are unaudited and are provided solely for the personal use of the Account Holder and should not be relied upon by third parties.

17. Indemnity

17.1 RF and every current or former officer or employee of RF shall have an unqualified indemnity, which may be satisfied

out of the Account or, as the case may be, any managed company or other property or assets in the hands of or under the control of RF and if unsatisfied by the account, property or other assets in RF's hands, generally against the Account Holder for all costs, claims, demands, expenses and liabilities whatsoever suffered or incurred in any manner in or about the performance of RF's functions and against all costs and expenses including legal expenses incurred in settling, defending or compromising the same, save only that this indemnity shall not extend to cover the consequences of negligence or bad faith on the part of RF or any officer or employee as aforesaid.

17.2 This indemnity is in addition and without prejudice to any other rights or remedies otherwise available to RF.

18. Use of Agents and Advisors

18.1 RF may use the services of agents, correspondents, sub-custodians and others (in this Clause collectively referred to as "Agents") to perform services undertaken by RF or otherwise in connection with any business of the Account Holder.

18.2 Where the appointment of Agents by RF has been made upon the instructions, recommendations or advice or with the consent of an Authorized Person, such Agents shall be deemed to be acting for the Account Holder and RF shall not be responsible or liable to the Account Holder or any third party for any act or omission lawful or unlawful of such Agent provided that RF shall have no actual knowledge of dishonesty.

18.3 RF shall be entitled to retain on its own behalf or on behalf of a managed company, the services of lawyers, accountants and other advisers and shall be entitled to reimbursement of all fees and disbursement thus incurred.

18.4 RF shall be entitled to rely upon any advice so obtained from a professional person or a person reasonably believed to be competent to give advice. RF shall in no event have any liability for anything done or omitted to be done in reliance upon such advice. If RF shall determine to obtain any such advice, it shall not be liable for declining to act pending receipt of such advice.

19. Conflicting Interest

19.1 Conflicts of interest may arise between (a) RF and a client (b) Two or more clients of RF in the context of provision of services by RF to those clients; and, (c) the personal interest of RF's officers and employees and a client. Business services provided by RF include the provision of secondary market sales and trading services, market making, placing shares and securities on behalf of corporate clients, the provision of research and investment advice, and corporate finance, mutual funds and Trust services.

19.2 RF, notwithstanding the existence of a trusteeship or other fiduciary relationship, shall be excluded from any rule of law or implied term prohibiting dealings by fiduciaries or requiring fiduciaries to account for profits or other gains. RF may deal freely as it would with another Account Holder as broker or otherwise with any trust, estate, managed company or other entity and upon such terms as to remuneration, and otherwise as would apply for any other Account Holder.

20. Fiduciary or Partial Interest of Account Holder

20.1 Where an Account Holder is acting as a trustee or in any other fiduciary capacity or where the rights or interests of the Account Holder are subject to any encumbrance, equity or third party interest, RF shall (notwithstanding any actual notice of the same to RF) be entitled to disregard the same and to treat the Account Holder as the absolute owner of the assets concerned, subject always to any written directions from the Account Holder to RF.

20.2 RF will have no liability to the client as a result of these conflicts. The client agrees not to assert any claim against RF arising in connection with any conflict of interest experienced by RF, whether or not specifically set forth above.

21. Court Applications

21.1 If RF shall consider that it is, or may become, subject to conflicting claims in respect of any Account or any other property or assets, RF may, at its entire discretion, take such steps as it may deem necessary (including an application to the court in any jurisdiction by way of interpleader or analogous process) to safe-guard its interests, and shall not in any event be liable for complying with any order of any court of competent jurisdiction.

21.2 RF shall be entitled, without liability to the Account Holder, pending determination of any such conflicting claim, to refuse to pay or deliver to the Account Holder all or any part of the Account property or assets as aforesaid, which are the subject of conflicting claims or to act in any other manner that might prove to be improper upon the final determination of the conflicting claims. RF shall be entitled to charge the Account Holder with the amount of any legal or other costs incurred by RF in safeguarding its interests as aforesaid.

22. Insurance Protection

RF may effect insurance on behalf of any Account that RF considers appropriate for risk, which may effect such Account and the premiums for such insurance coverage may be charged by RF against the capital and/or income of such Account.

23. Rights of Liens Pledge Set-Off & Combination

23.1 RF is hereby irrevocably authorised by the Account Holder, in addition to any general lien or similar right to which RF may be entitled by law, to combine or consolidate all or any Accounts of the Account Holder (or any of the Account Holders, if more than one) and/or to set-off deposit accrued interest or any other assets of the Account Holder (or any of the Account Holders) against any obligation and liabilities of the Account Holder (or any of the Account Holders) to RF on any other Account or in any other contingent several or joint.

23.2 If upon first demand made by RF, the Account Holder (or any of the Account Holders if more than one) fails to pay or discharge any obligation or liabilities referred to in Clause 22. above within the time period specified in the demand, or, alternatively, fails to restore the margin of cover to RF's satisfaction within the time period specified in the demand, RF shall be entitled to sell, realize, or otherwise dispose of such assets of the Account Holder (or any of the Account Holders) at its discretion and to apply the proceeds of such sale realization or disposal in reduction or discharge of such obligation and liabilities.

24. Remuneration and Compensation

24.1 Save where RF has expressly agreed to the contrary, its appropriate scale of fees from time to time in force shall be payable for services rendered.

24.2 In addition, RF shall be reimbursed for all costs, expenses and disbursements in or about the provision of its services or the exercise of its powers, rights and remedies.

24.3 Liabilities for the fees, costs, expenses and disbursements of RF shall be that of the Account Holder and, if more than one of the Account Holders, jointly and severally. RF may also recover the same from any managed company.

25. Disclaimer on Advice

25.1 It shall be the sole responsibility of the Account Holder to obtain such advice as to taxation or any other matter of law within or without the jurisdiction as may be appropriate or desirable; and under no circumstances shall RF have any responsibility for the efficacy for any purpose of any arrangement established by or upon the instructions of the Account Holder or an Authorised Person.

25.2 RF in its entire discretion may require evidence where it deems this necessary that the Account Holder has engaged legal representation in connection with his projected business with RF. Furthermore, it is the sole responsibility of the Account Holder to assure himself that such legal representation is adequate for his needs. RF accepts no liability or responsibility for the adequacy of such legal representation.

26. Identification and References

On the opening of an Account, RF will require proof of the identity of an individual Account Holder by the production of a valid passport (Drivers license or government-issued national identity Card or other identification satisfactory to RF) and will require, with respect to a corporate Account Holder, appropriate constitutional documents and resolutions satisfactory to RF. RF will also require the Account Holder to provide references satisfactory to RF.

27. Disclosure of Information

27.1 RF is subject to the Financial Institutions Act, Securities Act, Securities Regulations, Money Laundering and Financing of Terrorism (Prevention and Control) Act and the United States of America Foreign Account Tax Compliance Agreement Act, Income Tax (Automatic Exchange of Information) Regulations of Financial Account Information Act, and the Data Protection Act. These Acts compel disclosure of client information to the court, regulatory or governmental authorities in certain circumstances, and in some cases without prior notice to the Client. By executing this Agreement, the Account Holder consents to the disclosure of information by RF as required by any law (including but not limited to the laws mentioned herein), to any court, regulatory, supervisory or governmental authority.

27.2 This consent is irrevocable and shall survive any commercial relationship between parties.

28. Regulatory

RF is a Licensed Financial Institution, authorized to conduct banking and securities investment business within

the jurisdictions in which it operates, and is regulated by the following regulatory bodies:
Central Bank of the Bahamas
Securities Commission of the Bahamas, license number SIA-F039
Central Bank of Barbados
Financial Services Commission, Barbados
Cayman Islands Monetary Authority (CIMA), license numbers 1805403, 1854215 & 1609101;

29. **General**

This Agreement shall inure to the benefit of and shall be binding upon RF and the Account Holder and their respective personal representatives, heirs, successors and assigns. This Agreement shall survive and remain in effect notwithstanding any incidental, temporary or intermittent closing out, reopening or renumbering of any Account.

29.2 The headings used in this Agreement are for descriptive purposes and shall not be deemed to modify or qualify any of the rights or obligations set forth in each such provision.

29.3 The Agreement shall be construed in accordance with the laws of the jurisdiction in which the account is opened.

29.4 Whenever this Agreement entitles RF to alternative courses of action, RF shall be entitled to choose any, none or all of such alternatives in its sole and unfettered discretion.

29.5 This Agreement shall be construed in conjunction with any other agreements (including any Margin Agreement) made between RF and the Account Holder in connection with the Account, provided that with respect to the subject matter herein, this Agreement shall supersede the terms of any such other agreements to the extent necessary.

30. **Termination of agreement**

This Agreement may be terminated by any of the Customers sending a written notice submitted to info@rfgroup.com or delivered to our office and following receipt of such notice, RF may restrict the operation of the Account until it has received the written consent of all Account Holders authorizing RF to take any further actions in respect of the Account.

31. **Defined Terms For The Purpose of This Agreement**

31.1 "Securities" includes shares, share certificates, scrip certificates, deposit receipts, warrants, rights, bonds, debentures, notes and any other securities of any kind

whatsoever, commodities and futures contracts, options on securities and options on command futures contracts;

31.2 "RF" means RF Holdings and its subsidiaries and/or associated companies (collectively referred to as the "RF Group"), Which have established an account or other accounts and acted upon the Account Holder's instructions; and

31.3 "Regulatory Authorities" means any relevant securities commission, exchange, market, Clearing Corporation or association of brokers or dealers.

32. **Declaration**

32.1 I confirm that the information in this Relationship Information Form is true, complete and accurate.

32.2 I agree to inform RF of any changes that could affect the operation of the account, including changes to the full and correct name, nationality, immigration or residency status of the account-holder(s).

32.3 I understand that the completion of this Relationship Information Form and the receipt of this Relationship Form by RF does not constitute acceptance to establish an account with RF, as the information disclosed herein is subject to RF having concluded all necessary checks and reviews.

32.3 I understand that the completion of this Relationship Information Form and the receipt of this Relationship Form by RF does not constitute acceptance to establish an account with RF, as the information disclosed herein is subject to RF having concluded all necessary checks and reviews.

32.4 I confirm that RF may obtain independent verification of information provided in this Relationship Information Form. I consent to the exchange of financial information by RF with other financial institutions, credit bureaus, etc. at any time and hereby agree to indemnify and save harmless to RF from all claims resulting from such exchange

32.5 The Account Holder hereby acknowledges they received, read and understood these General Terms and Conditions; and also agrees to be bound by the terms and conditions therein.

Print name of signatory

Signature

Date (DD/MM/YY)

Print name of signatory

Signature

Date (DD/MM/YY)