

# COVID-19 CLIENT NOTICE 4

## Questions? Submit them here.



#### Greetings!

### We're Confident, Committed and Here For You!

Given the current challenging times we are all facing, we hope that you - our valued client, your family and loved ones are healthy and continue to stay safe.

While Royal Fidelity is still operational, our team is primarily working remotely, with a reduced staff compliment on location in keeping with the measures imposed by the Government of The Bahamas as a result of the COVID-19 pandemic. We are therefore facilitating document and package drop-offs at our office **by appointment** in order to ensure your safety as well as the safety of our employees, as we do our part to avert further spread of COVID-19.

Should you need to arrange any such delivery, kindly contact your relevant account representative to schedule an appropriate drop-off time. We certainly appreciate your business and are ready to assist you.

Do continue to stay safe and contact us at 603-6000 should have any queries or concerns.

Thank you.

#### **Management & Staff**

Royal Fidelity Merchant Bank & Trust



