

Individual Customer Account Opening Package

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RELATIONSHIP INFORMATION FORM INDIVIDUAL



int opening process as easy as possible. To avoid delays, the following information should be account holder, joint holder, signatory, Power of Attorney holder and beneficial owner. nal documents or certified copies of the following documents:
In general, the Bank must maintain documents which verify your physical identity (photo), full and correct name, date of birth and place of birth. Any two of the recommended documents are identified below, and should be current and valid; however, the account opening personnel can advise of alternate documents specific to your circumstances. An original or certified copy of an acceptable photo identification document must be presented. Passport National Identification Card Driver's Licence
The Bank is required to maintain documents which verify your permanent residential address. The account opening personnel can advise of the specific requirements for your circumstances. The following are acceptable for proof of address: A utility bill not older than six (6) months or A real property tax bill not older than twelve (12) months, or Current Bahamian Voter's Card
 All documents presented must be originals or certified photocopies that are clear and legible. For a photocopied document to be considered "certified," a person of an approved profession must certify it. Professions approved by the Bank for this purpose are identified below. In all cases, the name of the certifier must be clearly printed underneath his/her signature along with a contact address, telephone and fax number and where applicable, a license/registration number. Professions approved by the Bank as certifiers of documents: RF Bank & Trust (Bahamas) Limited employees Officials employed by a Bahamian licensed bank Licensed Lawyers Licensed Accountants Notaries Public
Please note the following: All identity documents are expected to be current and valid, clearly display photograph must show a true likeness of the applicant, document number, date of birth, country of birth, signature and expiry date. Please ensure that the name on the identity verification document matches with that on the Relationship Information Form and Tax Resident Self-Certification Forms. All signature(s) on the relationship information form must match the signature(s) on the ID verification documents, Relationship Information Form and Tax Certification Form. Any potential client who is a non-resident or has temporary residential status may be subject to additional requirements. Please contact the Bank for further guidance related to the account opening process.

	/IDUAL							▝┛┛
ntity No:								
	DUNT HOLDER INFORMATIO That Apply On This Form.	N: Bahamian Resident S □ Resident □ N □ National Insurance	lon-Reside		Citize her ID 1			
□ Mr. □								
Mrs. _{First Name}	Middle Name	Other ID No.		Issuing	Date d	D/MM/YY	Expir	y Date
Permanent Residential	Address (Include Street, Apt. Or Suite No. Or Rural Route)	Current Employer						
City/Town	Province/State/Island	Start Date DD/MM/YY	Current P	osition				
Country	P.O. Box	Employer Website						
Home Phone	Work Phone	Employer Address						
Mobile Phone		Current Annual Salar	y (annual base	salary, plus a	inticipate	bonus, gr	atuities, e	etc.)
Personal Email Address		Previous Employer (if I						
			Less than 3 Years	5)				
Country Of Birth (Do Not)	Abbreviate) Date Of Birth DD/MM/YY	Start Date DD/MM/YY	Position					
Passport No.	Issuing Country	Previous Employer Ac	ddress					
Expiry Date DD MM		Previous Employer Co	ontact Num	iber				
	You Have Nationality/Citizenship							
		If self-employed, prov products and service		iption of	the bu	siness	and de	etail the
List All Countries Where	You Have Residency Status							
	T HOLDER INFORMATION	Bahamian Resident S			0:1.			
If applicable Last Name		Resident N			Citize her ID			
Mr.		National Insurance	<u> </u>					
Mrs. First Name	Middle Name	Other ID No.		Issuing	Date D	D/MM/YY	Expi	ry Date
Permanent Residential	Address (Include Street, Apt. Or Suite No. Or Rural Route)	Current Employer						
City/Town	Province/State/Island	Start Date DD/MM/YY	Current F	Position				
Country	P.O. Box	Employer Website						
Home Phone								
	Work Phone	Employer Address						

Mobile Phone

Passport No.

Expiry Date

Personal Email Address

Country Of Birth (Do Not Abbreviate) Date Of Birth DD/MM/YY

List All Countries Where You Have Nationality/Citizenship

List All Countries Where You Have Residency Status

Issuing Country

Bahamian R	00.00			0			_	0.1								
Residen		_		Res	lde	nt										
National In:	surar	<u>nce l</u>	No.				0	ther	ID T	ype	-			_	_	1
Other ID No.						lss	uing	g Da	te po)/MM/	ΥY	Exp	oiry	Dat	e dd	- /MN
Current Emp	lover															
· · ·																
			0													
Start Date DD)/MM/Y	Ŷ	Cui	rrer		ositi	on									
Employer We	ebsite	: 														
Employer Ad	dress	5														
Current Anni	ual Sa	alary	(ann	iual b	ase s	alary,	plus	antici	pate b	onus	, grat	uities	s, etc	.)		
Previous Em	nlove	r (if Le	ee th	an 3	Voars											
			33 01)										
Start Date DD)/MM/Y	Ŷ	Pos	SITIC	on I											
Previous Em	ploye	r Ado	dres	S												
Previous Em																

Expiry Date DD/MM/YY

If self-employed, provide a description of the business and detail the products and services provided

RELATIONSHIP INFORMATION	
Amount of Initial Deposit: \$	
Account Currency: BSD USD	
Account Holder Information:	
Please Mark [X] In All That Apply On This Form.	
1. What is the intended use of this account?	
Retirement Personal Savings/Investment Education Fund Other (Please Specify):	
2. How do you intend to fund the account initially?	
Personal Cheque 🗌 Wire Transfer (Personal) 🗌 Third Party Wire Transfer 🗌 Manager's Cheque 🗌 Third Party Cheque	
Other (Please Specify):	
3. What financial activities generated the funds that will be deposited to the account?	
Employment Income Pension Self-Employed Business Investments Inheritance	
Other (Please Specify):	
4. What is your source of wealth and percentage?	
Savings From Salary 9% Profit From Sold Or Maturing Financial Investments 9% Inheritance 9%	
Savings From Other Income % Profits From Sale Of Company % Other Source % Profit From Property Sale % Compensation Payment % %	
5. Please provide further details on the source of wealth type(s) selected above	
	7
What is the total value of your assets (B\$) Is a portion of your wealth derived from U.S. Assets? Yes What is the total value of your liabilities (B\$) Is a portion of your wealth derived from U.S. Assets? Yes	INO
6. How much do you plan to deposit to the account annually?	
□ Less than \$59, 999 □ \$60,000 to \$99,999 □ \$100,000 to \$249,999 □ \$250,000 and greater	_
7. How many desposits do you expect to make to the account annually?	
Less Than 5 5 to 10 0ver 10	
8. Which countries will you conduct significant business with?	
The Bahamas The United States Of America Other (Please specify)	
 9. his account only be used by, or is only for the benefit of the named Account Holder(s) Yes No 	
Where "No" Is Selected, The Full Name Of The Ultimate Beneficial Owner(s) Is:	
10. Are there individuals with signing authority over the account other than the Account Holder(s) ? 🗌 Yes 🗌 No	
If there is an individual with signing authority for the account other than the account-owner(s), please describe the relationship between this individual and	t
the account-owner(s):	
11. Is the account holder(s) an insider of a public issuer? Yes No	
A Public Issuer is defined as a director, senior officer, subsidiary or significant security holder of an issuer; in which the director or senior officer ha responsibilities which routinely provide the individual with access to inside information about the issuer. A significant security holder owns or controls 10% or	
more of any class of voting securities, excluding any securities that the security holder, if a registrant, holds in the course of a public distribution or is able to affect materially the control of the person, whether alone or by acting in concert with another person.	
If "yes" please provide the name of the Company	
12. Are you a Politically Exposed Person (PEP) or an immediate family member of a PEP or a close associate of a PEP? Yes No	
Where "Yes" is selected, indicate the full name of the PEP and your relationship:	7
A PEP is a current or former senior official or executive with substantial authority over government policy, operations or use of government-owned resources; and	d
includes officials of executive, legislative, administrative, military or judicial branches of government (including Chairs of Statutory Boards); officials of a majo political party; executives of government-owned commercial enterprise; trade union officials and officials of international sports associations. An Immediat	or
Family Member would be a spouse, parent, sibling, child or spouse's parents or siblings. A Close Associate of a PEP is an individual widely and publicly known t	
be a close personal or professional associate of a PEP.	
ACCOUNT AUTHORITY	
Signature Of Account Holder: Date (DD/MM/YY):	
Signature Of Account Holder: Date (DD/MM/YY):	
Signature Of Account Holder: Date (DD/MM/YY):	

RELATIONSHIP INFORMATION FORM INDIVIDUAL

ΚΕL	ATIONSHIP INFORMATION FORM INDIVIDUAL	R
	DECLAI	RATION
1. 2. 3. 4.	correct name, nationality, immigration or residency status of the account-h I/We acknowledge that I've received, read and understood the General Terr conditions therein. I/We understand that the completion of this Relationship Information Form establish an account with RF, as the information disclosed herein Form is su I/We confirm that RF may obtain independent verification of information	s that could affect the operation of the account, including changes to the full and older(s). Ins and Conditions (Form 106); and we also agree to be bound by the terms and and the receipt of this Relationship Form by RF does not constitute acceptance to
Sign Sign	Bank & Trust (Bahamas) Limited ature Of Account Holder/ / Power Of Attorney Holder ature Of Account Holder/ / Power Of Attorney Holder	Date (DD/MM/YY): Date (DD/MM/YY):
Fo	ature Of Account Holder/ / Power Of Attorney Holder r Bank Use Only ity No:	Date (DD/MM/YY):
acc "tro	onfirm that: I or other RF personnel: have met the count holder(s)/ power of attorney holder(s) in person and the ue identity" verification requirements are fully complied with, or; An Eligible Introducer has completed the Eligible Introducer m and the signature of the Eligible Introducer has been verified.	 Incomplete Declined Approved* *I confirm that the "true identity" verification requirements are fully complied with; and KYC on-boarding checks and reviews have been completed. Yes No
Nan	ne of Account Opening Personnel:	Name of Compliance Officer
Sig	nature Date (DD/MM/YY)	Signature Date (DD/MM/YY)

TAX RESIDENT SELF-CERTIFICATION FORM

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	(A separate form is required for each accour	nt/Power Of Attorney Holder)
Compliance Act (FATCA) and the automate (CRS), to collect certain information abou additional information that is requested. F tax authorities. Terms referenced in this S	ed exchange of information agreement with other co t each account holder's tax arrangements. Please (formation for the United States (U.S.) Foreign Account Tax puntries participating in the Common Reporting Standards complete the sections below, as directed, and provide any may be obliged to share this information with the relevant plicable under the laws of The Bahamas. advisor.
1. Identification		
Name Of Individual: Permanent Residential Address (Street, Al City Or Town: Mailing Address (If Different From Above):	Country Of Birt	
2. Declaration of U.S. Citiz	enship or U.S. Residence for Tax P	UREPOSES Please tick either (a) or (b) or (c) and complete as appropriate:
Identification Number (U.S. TIN) is as for (b) I confirm that I was born in the U.S. but attached.	ollows:	resident under the substantial presence test) and my U.S. Tax ; and my IRS W-9 Form is attached. red my citizenship; and my U.S. Certificate of Loss of Nationality is
3. Declaration of Tax Resid		ion only if you have non-U.S. tax residencies. A country in which you are a
I hereby confirm that I am, for tax purpose country):		rposes is any country to which you are liable for income tax purposes) ax reference number type and number applicable in each
Country/Countries of Tax Residency	Tax Reference Number Type	Tax Reference Number
	lax Reference Rumber Type	
4. Declaration		
I declare that the information provided in th Bank and provide an updated Self-Certific.	is Self-Certification is, to the best of my knowledge a ation within thirty (30) days where any changes in c accurate or incomplete. Where legally obliged to do	and belief, accurate and complete. I undertake to advise the circumstances occurs which causes any of the information so, I hereby consent to the Bank sharing information in this
I declare that the information provided in th Bank and provide an updated Self-Certific contained in this Self-Certification to be ina	is Self-Certification is, to the best of my knowledge a ation within thirty (30) days where any changes in c accurate or incomplete. Where legally obliged to do	and belief, accurate and complete. I undertake to advise the circumstances occurs which causes any of the information so, I hereby consent to the Bank sharing information in this
I declare that the information provided in th Bank and provide an updated Self-Certific contained in this Self-Certification to be ina Self-Certification with the relevant tax info	is Self-Certification is, to the best of my knowledge a ation within thirty (30) days where any changes in c accurate or incomplete. Where legally obliged to do s rmation authorities.	and belief, accurate and complete. I undertake to advise the circumstances occurs which causes any of the information so, I hereby consent to the Bank sharing information in this
I declare that the information provided in th Bank and provide an updated Self-Certific contained in this Self-Certification to be ina Self-Certification with the relevant tax info Signature	is Self-Certification is, to the best of my knowledge a ation within thirty (30) days where any changes in c accurate or incomplete. Where legally obliged to do s rmation authorities.	and belief, accurate and complete. I undertake to advise the circumstances occurs which causes any of the information so, I hereby consent to the Bank sharing information in this



1. Introduction

- 1.1. These General Terms and Conditions follow a format common to all companies within the RF Group world-wide and reference is therefore made to a wide range of business activities. It must be appreciated that each company within the RF Group will not necessarily undertake all of the business activities referred to in these general terms and Conditions. RF refers to The RF Bank and Trust (Bahamas) Limited or its subsidiary companies as relevant.
- 1.2. In these terms and conditions unless the context otherwise requires words importing the singular shall include the plural and the masculine gender shall include the feminine and the neuter and vice versa. In each case, words importing persons shall include natural persons and bodies of persons whether corporate or unincorporated.
- 1.3. These General Terms and Conditions apply to all business undertaken by RF of whatever nature whether as bankers, trustees, executors, corporate managers, investment managers, brokers, agents, advisers or otherwise. The term 'Account' as used herein shall include each and every type of business arrangement with RF whether covered by a formal agreement or not and the term 'Account Holder' as used herein shall include each and every person or organization that holds an Account with RF.
- 1.4. The expression 'Authorized Person' as used herein means the Account Holder and any person from whom RF is authorized or instructed by the Account Holder to accept directions, recommendations or advice, whether such Authorization shall be general or limited and whether RF shall be acting as bankers, trustees, executors, corporate managers, investment managers, brokers, agents, advisors or otherwise.
- 1.5. These General Terms and Conditions are divided into sections, some of which deal principally with matters of general application. It must be appreciated that there is a degree of overlap between sections and that in any given situation RF may be performing several functions.
- 1.6. (a) Subject to 1.6 (b) below, these General Terms and Conditions and the relationship between RF and the Account Holder shall be governed by and construed in accordance with the laws of The Bahamas and it is irrevocably agreed that the Courts of The Bahamas are to have exclusive jurisdiction to settle any disputes which may arise out of or in connection with these Terms and Conditions and the said relationship, including but not limited to the validity, existence and formation of the said relationship,(in this clause referred to as 'Proceedings') may be brought in such Courts.

(b) Nothing in this clause shall (or shall be construed as to) limit the right of RF to take Proceedings against the Account Holder in the courts of any country in which the Account Holder has assets or any other court of competent jurisdiction, nor shall the taking of Proceedings against the Account Holder in any other court of competent jurisdiction preclude the taking of Proceedings in one or more jurisdictions, whether concurrently or not.

2. Payment to and from an Account

- 2.1 Payments of funds to the credit of an Account may be made by electronic transfers, cheques, promissory notes, bankers draft, bills of exchange, acceptances, negotiable instruments, or other instructions or securities (hereinafter referred to as 'Instruments') whether or not the Account Holder is a party to the same; but, in the case of any joint account, RF shall abide by any instructions to the contrary. RF is authorized to endorse any Instrument presented unendorsed by the Account Holder.
- 2.2 RF is authorized to present for payment or acceptance or collect the Instruments through such banks or other agents as RF may deem appropriate, at the sole risk and expense of the Account Holder and (save to the e tent that speci c written instructions have been given to RF by the Account Holder) to give such banks or other agents such instructions as to collection as RF may deem appropriate. RF may accept either cash or bankers drafts, cheques, settlement vouchers, clearing house slips, or any other evidence of payment of the Instruments or in remittance thereof.
- 2.3 The Account Holder shall indemnify RF against all claims, liabilities, damages, losses, costs, counsel fees or expenses made against or sustained by RF and/or any liability incurred by RF where an Instrument is or may be payable including, without limitation, any claim, loss, damage, cost, expense and/or

liability which may arise by reason of the endorsement of such Instrument by $\mathsf{RF}.$

- 2.4 Instruments purchased or received by RF for deposit or collection are purchased or received subject to the receipt in cash by RF of the proceeds thereof, and RF is not obliged to give any credit to the Account Holder pending such receipt, but if credit is given, RF is authorized to debit an Account with the amount previously credited to the Account in respect of any Instrument or any of the evidences of payment referred to in Clause 2.2 above which: (i) is not paid on presentation; or (ii) having been paid, is required to be repaid by RF; or (iii) is dishonoured by non-acceptance; or (iv) any party to which is bankrupt or insolvent; or (v) has (or the proceeds of which have) through no fault of RF been lost, stolen or destroyed; or (vi) RF is unable for any reason to collect or withdraw, together with all costs, charges and expenses incurred by RF in connection with the same.
- 2.5 The Account Holder waives in favour of RF notice of dishonour or protest of any Instrument held, made, accepted or endorsed by the Account Holder and RF is authorized on behalf of the Account Holder to waive notice of dishonour or protest on any Instrument received for deposit or collection.
- 2.6 Payments from an Account may be made by RF at the risk of the Account Holder by cheque, bank draft, mail, electronic transfer or by any other acceptable means.

3. Current Accounts

- 3.1 Without prejudice to the right of RF to refuse to grant overdraft facilities, RF is authorized to honour and comply with all Instruments drawn accepted made or given by or on behalf of an Account Holder notwithstanding that the Account shall thereby become overdrawn or that any existing overdraft shall thereby be increased.
- 3.2 If the Account shall at any time be overdrawn, RF shall be entitled to charge compound interest on the amount of the overdraft calculated with monthly rates at a rate of interest considered appropriate by RF, unless otherwise agreed to in writing.

4. Fixed Term Deposit Accounts

- 4.1 The maturity date of each deposit shall be in accordance with the terms of the Deposit Account Application Form and, wherever in RF's opinion practicable, RF will con rm the maturity date and the interest rate applicable in writing to the Account Holder. No deposit may be withdrawn prior to its maturity date although in special circumstances RF may in its discretion make exceptions to the rule, subject to such charges and terms as it may determine.
- 4.2 Subject to Clause 4.3 below, no interest shall be payable in respect of matured deposits.
- 4.3 Instructions as to the disposal of principal and interest on the maturity of a ed term deposit must be given by the Account Holder in a eposit Account Application Form, or otherwise by directions that must be received by RF no later than two days before the maturity date. Where the Account Holder has given no such instructions, late instructions or inadequate instructions, RF shall, on maturity of the deposit, place the principal and accrued interest on deposit for an equivalent deposit period and otherwise upon identical terms to the matured deposit, save the applicable interest rate shall be RF's normal rate for similar time deposits as at the date of making such further deposits until RF has received adequate instructions from the Account Holder as to its disposal.

5. Call and Other Accounts

f RF has agreed to pay interest on any form of Account (other than a ed term time deposit) the rate of interest shall, unless expressly agreed to the contrary, be subject to change whenever RF shall change the rate generally for Accounts of the same description. RF shall be under no obligation to notify the Account Holder of a change in the applicable interest rate.

6. Joint Accounts (with right of survivorship)

6.1 OPENING OR RECLASSIFYING ACCOUNTS. No Account will be opened pursuant to this Agreement or be reclassi ed by RF until all of the Account Holders have executed and delivered any further agreement required by RF Joint accounts with a right of survivorship entitle the surviving accountholders to any monies or Securities maintained in the account upon the death of an account holder sub ect to the ful Iment of the procedural

requirements described in 6.4 below.

6.2 (a) OPERATING EACH ACCOUNT. Each Account Holder acting alone will have the full power and authority to operate the Account including to initiate or execute any transaction, to withdraw any monies or Securities there from, all as if such Account Holder was the only person interested in the Account and without notice to any other Account Holder. RF may act upon any such instructions or actions without instituting or continuing any inquiries or other investigations into the propriety of such instructions or actions.

(b) All funds placed to the credit of a joint account shall be the property of the joint Account Holders as joint tenants and RF is authorized to rely upon and act in accordance with the instructions and requests and to deal with instruments purporting to be made drawn, accepted, endorsed or given by any or all of the Account Holders, unless otherwise speci ed to RF in writing.

- 6.3 LIABILITY OF ACCOUNT HOLDER. Each Account Holder will be jointly and severally liable for the full and timely settlement of each transaction for the Account for any debit balance in the Account.
- 6.4 DEATH OF AN ACCOUNT HOLDER. Upon the death of an Account Holder, the surviving Account Holder or Account Holders and the personal representatives of the Account Holder will forthwith notify RF in writing of the Account Holder's death. The estate of such Account Holder shall continue to be jointly and severally liable to RF in respect of any liabilities arising from transactions initiated or executed on or before the day on which such notice is received by RF. Upon receipt of such notice, RF may restrict the operation of the Account or the release of any monies or Securities from the Account or the release of any monies or Securities from the Account Holder's death subject to the foregoing, all of the Account Holder's interest in and to any monies or Securities in the Account Holder's net of any monies or any of them, may operate the Account in the manner provided in section 6.2.
- 6.5 PLEDGE OF SECURITIES. As continuing collateral security for the repayment of any amounts owing to RF pursuant to this Agreement, the Account Holders hereby pledge and assign to RF all of their Securities which may now or hereafter be held by RF whether held in the Account or any other account in which any of the Account Holders has an interest and whether or not such amounts owing relate to the Securities hereby pledged and assigned.
- 6.6 COMMUNICATIONS TO THE ACCOUNT HOLDERS. Any notice or communication to the Account Holder may be given by electronic mail; including personal email message and SMS, prepaid mail, telegraph or telecopier (fax) to any address of record with RF, of any one of the Account Holders and shall be deemed to have been received by such Account Holder, on the day sent, if electronic mail, if delivered, when delivered, if mailed, on the second business day after mailing or, if sent by telegram or telecopier, on the day sent, and upon such receipt by such Account Holder shall be binding and effective against all of the Account Holders.
- 6.7 A notice or communication served by RF on any one of the Account Holders shall constitute effective service on all the Account Holders.

7. Closing Accounts

. RF reserves the right to close all accounts re ecting a nil balance (in cash and/or securities) for 12 consecutive months without prior notice to the account holder(s).

8. Foreign Currencies

- 8.1 If funds are required to be paid, invested or used to create deposits in foreign currencies the appropriate foreign exchange transaction currency restrictions and the charges involved will be for the Account.
- 8.2 If an Account has balances in several currencies, RF shall unless otherwise instructed use its discretion in selecting which currency to use for a transaction.

9 Securities Trading

 nless speci c arrangements are made to the contrary, RF may in its discretion determine whether to effect any transaction with or for the Account Holder as principal or as agent. RF can deal as principal for its own account, match transactions with another or other of its Account Holders by acting as agent for both or all parties. The capacity in which RF acted will be shown on the relevant contract note which will be sent to the Account Holder within one day of the transaction. Ade uate disclosure of any potential or actual con ict of interest in these circumstances shall be deemed to have been given by receipt of this Agreement and the provisions of section 19 of this Agreement shall apply. In so doing RF may charge and retain remuneration in respect of each Account individually, whether it be by way of fees pro t or return commission.

- 9.2 Where any transaction is effected by RF as principal, delivery or payment (as the case may be) by the other party to the transaction is guaranteed by RF and at RF's entire risk.
- 9.3 RF, may without prior reference to the Account Holder, combine orders of other client Accounts and other companies.
- 9.4 Where RF is acting in its own discretion, RF is authorized and empowered to acquire investments the issue or offer for sale of which has been underwritten managed or arranged by a rm or company in which it has a direct or indirect interest and also to acquire or dispose of units in a collective investment scheme either operated by RF or by another company in which it has a direct or indirect interest.
- 9.5 In acquiring investments it will take reasonable steps to ensure that the direct or indirect interest mentioned in 9.4 above does not adversely affect the interests of the Account Holder.
- It is the policy of RF that staff who are responsible for providing investment 9.6 advice or for the management of investment portfolios should in all cases carry out those duties in an ethical manner and without regard to the interest of anyone but the Account Holder for whom they act. Internal controls, commonly called "Chinese Walls", have been created to prevent the spread of price sensitive information and to ensure that advisers (and investment managers) elsewhere in RF remain unaware of Group interests that are apparent to those inside the Chinese Wall. Even when information about Group interests become public knowledge, our policy of independence means that advisers ignore Group interests. In the case of RF itself, these principles and process apply as for all other shares but, in addition, in certain circumstances (e.g. a rights issue) staff and RF may have an interest in the outcome of the situation upon which they are called upon to advise Account Holders. In such circumstances, should we believe it necessary or desirable, we shall seek opinions from outside RF on how, and for what sets of client circumstances, we should advise or act in relation to RF securities.

10 Precious Metals

- 10.1 The Account Holders hereby recognize and acknowledge that the precious metals markets are volatile and that losses can occur and that an investment in precious metals provides no yield or interest and that prices would have to rise over the investment period in order to generate a return equal to that of income producing assets.
- 10.2 RF will charge a special fee if physical delivery of precious metal is requested or certain sizes of bars are required.
- 10.3 RF will issue a precious metal receipt evidencing ownership of the precious metal.

11 Safekeeping

- 11.1 RF shall provide for the physical safekeeping as principal through its agents or nominees of all monies, securities, deeds and documents deposited in an Account for safekeeping. The safekeeping facility shall be in RF's name. Account Holders may dispose of securities accepted by RF for sale or transfer by giving RF instructions by a method previously agreed.
- 11.2 All fees, charges and expenses for providing safekeeping facilities will be chargeable by RF in addition to any other fees, charges and expenses that may be payable to RF for any other services which it may provide to the Account or the Account Holder.
- 11.3 When RF acts jointly with another or others, RF shall have the right (but not the obligation) to insist that all monies, securities, deeds and documents shall be in the custody of RF or its agents or nominees in which event those



acting jointly with RF shall have all reasonable facilities for inspection or veri cation.

12 Trusteeships and Expectation

- 12.1 The terms of any trusteeship or executorship business undertaken by RF are primarily governed by the terms of the relevant trust instrument or will and the relevant governing law; however, the provision of these General Terms and Conditions shall apply, so long as the same shall not be inconsistent therewith, in which case the trust instrument shall take precedence to the extent of the inconsistency.
- 2.2 n all cases, RF may act by its proper of cer without the necessity of any formal resolution of the irectors of RF authorizing such of cer.
- 12.3 No collateral contract or any obligation upon RF shall arise by reason only that any settlor, testator or other person shall before or after the appointment of RF have express wishes regarding the exercise by RF of its function, save to the extent that any such wishes shall have been reduced to writing in mandatory form and accepted by RF, constituting an obligation.

13 Corporate Management

- 13.1 Company administration services will be provided by RF pursuant to the provision of the Company Administration Agreement and Indemnity.
- 13.2 In no event shall an Account Holder or any other Authorized Person have any authority or purport to have any authority on behalf of any managed company for any purpose whatsoever, save to the extent, if any, that the Account Holder or Authorized Person shall properly derive his authority as an of cer or director of the managed company.

14 Instructions Recommendations and Advice

- 14.1 Instructions, recommendations or advice of any Authorized Person may be accepted by RF if given by word of mouth, telephone, e-mail, facsimile or any other automated transmission method without such instructions being duly con rmed in writing. The client hereby indemnify and discharge RF, its investment advisors, representatives and staff from any liability whatsoever and against losses, actions, claims, expenses and demands of whatever nature incurred or having executed any such instructions purporting to be instructions from the Authorized Signatories as though the same were, in fact, authorized.
- 14.2 RF shall not be liable for acting in reliance upon any instructions, recommendations or advice given by any Authorized Person.
- 14.3 RF accepts no responsibility for determining whether any instructions, recommendations or advice purportedly given by an Authorized Person are genuine and in fact given by an Authorized Person.
- . n the case of an Authorized Person who is a body corporate rm or other entity other than a single individual, RF shall be entitled to rely upon any instructions, recommendations or advice given by any person purporting to be an of cer of or otherwise authorized on behalf of such Authorized Person.
- . ntil RF has received written noti cation of revocation from the Account Holder, RF shall not be obligated to recognize any other noti cation that the authority of any Authorized Person has been revoked.
- 14.6 In any case where RF is required to act upon the instruction of an Authorized Person, but clear and ambiguous instructions shall not be forthcoming in a timely fashion, RF shall be authorized (but not obliged) in its complete discretion to act upon its own initiative without liability for any resulting loss.

15 Forgeries

15.1 Under no circumstances shall RF or any correspondent or agent of RF be liable to determine the authenticity or validity of any instrument, document or communication whether purporting to be signed by an Authorised person or a third party, or for relying in good faith in any manner upon such instrument, document or communication which may prove to have been forged or otherwise invalid.

16 Notices and Communication from RF

16.1 Notices and other communications or correspondence from RF to an Account Holder shall be properly dispatched by RF when sent to the address

nominated by the Account Holder from time to time in writing for that purpose. The date of dispatch shall be presumed to be the date appearing on the RF copy of such notice or other communication or correspondence.

- 16.2 RF may give effective notice to Account Holders of any amendment or addition made by RF to these Terms and Conditions pursuant to the provisions of Clause 15.1 as appropriate
- 16.3 RF provides statements and other account information to its clients via its E-Banking website portal 24/7. All clients are provided with access simultaneously with their account being opened. RF will not mail or email statements to clients. Clients without the ability to utilize the internet can receive copies of their statement, at their cost, by visiting our of ces.
- 16.4 The Account Holder shall notify RF in writing of any errors omissions or other irregularities.
- 16.5 Financial Statements are unaudited and are provided solely for the personal use of the Account Holder and should not be relied upon by third parties.

17 Indemnity

- RF and every current or former of cer or employee of RF shall have an un uali ed indemnity, which may be satis ed out of the Account or, as the case may be, any managed company or other property or assets in the hands of or under the control of RF and if unsatis ed by the account, property or other assets in RF's hands, generally against the Account Holder for all costs, claims, demands, expenses and liabilities whatsoever suffered or incurred in any manner in or about the performance of RF's functions and against all costs and expenses including legal expenses incurred in settling, defending or compromising the same, save only that this indemnity shall not extend to cover the consequences of negligence or bad faith on the part of RF or any of cer or employee as aforesaid.
- 17.2 This indemnity is in addition and without prejudice to any other rights or remedies otherwise available to RF.

18 Agents

- 18.1 RF may use the services of agents, correspondents, sub-custodians and others (in this Clause collectively referred to as "Agents") to perform services undertaken by RF or otherwise in connection with any business of the Account Holder.
- 18.2 Where the appointment of Agents by RF has been made upon the instructions, recommendations or advice or with the consent of an Authorized Person, such Agents shall be deemed to be acting for the Account Holder and RF shall not be responsible or liable to the Account Holder or any third party for any act or omission lawful or unlawful of such Agent provided that RF shall have no actual knowledge of dishonesty.

19 Conflicting Interest

- 9. Con icts of nterest may arise between (a) RF and a client (b) Two or more clients of RF in the context of provision of services by RF to those clients; and, (c) the personal interest of RF s of cers and employees and a client. Business services provided by RF include the provision of secondary market sales and trading services, market making, placing shares and securities on behalf of corporate clients, the provision of research and investment advice, and corporate nance, mutual funds and Trust services.
- 9.2 RF, notwithstanding the e istence of a trusteeship or other duciary relationship, shall be excluded from any rule of law or implied term prohibiting dealings by duciaries or re uiring duciaries to account for pro ts or other gains. RF may deal freely as it would with another Account Holder as broker or otherwise with any trust, estate, managed company or other entity and upon such terms as to remuneration, and otherwise as would apply for any other Account Holder.

19.3 Fiduciary or Partial Interest of Account Holder

Where an Account Holder is acting as a trustee or in any other duciary capacity or where the rights or interests of the Account Holder are subject to any encumbrance, equity or third party interest, RF shall (notwithstanding any actual notice of the same to RF) be entitled to disregard the same and to treat the Account Holder as the absolute owner of the assets concerned, subject always to any written directions from the Account Holder to RF.



RF will have no liability to the client as a result of these con icts. The client agrees not to assert any claim against RF arising in connection with any con ict of interest e perienced by RF, whether or not speci cally set forth above.

20 Court Applications

- 2 . f RF shall consider that it is, or may become, sub ect to con icting claims in respect of any Account or any other property or assets, RF may, at its entire discretion, take such steps as it may deem necessary (including an application to the court in any jurisdiction by way of interpleader or analogous process) to safe-guard its interests, and shall not in any event be liable for complying with any order of any court of competent jurisdiction.
- 20.2 RF shall be entitled, without liability to the Account Holder, pending determination of any such con icting claim, to refuse to pay or deliver to the Account Holder all or any part of the Account property or assets as aforesaid, which are the sub ect of con icting claims or to act in any other manner that might prove to be improper upon the nal determination of the con icting claims. RF shall be entitled to charge the Account Holder with the amount of any legal or other costs incurred by RF in safeguarding its interests as aforesaid.

21 Insurance Protection

21.1 RF may effect insurance on behalf of any Account that RF considers appropriate for risk, which may effect such Account and the premiums for such insurance coverage may be charged by RF against the capital and/or income of such Account.

22 Rights of Liens Pledge Set-Off & Combination

- 22.1 RF is hereby irrevocably authorised by the Account Holder, in addition to any general lien or similar right to which RF may be entitled by law, to combine or consolidate all or any Accounts of the Account Holder (or any of the Account Holders, if more than one) and/or to set-off deposit accrued interest or any other assets of the Account Holder (or any of the Account Holders) against any obligation and liabilities of the Account Holder (or any of the Account Holders) to RF on any other Account or in any other contingent several or joint.
- 22.2 f upon rst demand made by RF, the Account Holder (or any of the Account Holders if more than one) fails to pay or discharge any obligation or liabilities referred to in Clause 22. above within the time period speci ed in the demand, or, alternatively, fails to restore the margin of cover to RF's satisfaction within the time period speci ed in the demand, RF shall be entitled to sell, realize, or otherwise dispose of such assets of the Account Holder (or any of the Account Holders) at its discretion and to apply the proceeds of such sale realization or disposal in reduction or discharge of such obligation and liabilities.

23 Remuneration and Compensation

- 23.1 Save where RF has expressly agreed to the contrary, its appropriate scale of fees from time to time in force shall be payable for services rendered.
- 23.2 In addition, RF shall be reimbursed for all costs, expenses and disbursements in or about the provision of its services or the exercise of its powers, rights and remedies.
- 23.3 Liabilities for the fees, costs, expenses and disbursements of RF shall be that of the Account Holder and, if more than one of the Account Holders, jointly and severally. RF may also recover the same from any managed company.

24 Disclaimer on Advice

- 24.1 It shall be the sole responsibility of the Account Holder to obtain such advice as to taxation or any other matter of law within or without the jurisdiction as may be appropriate or desirable; and under no circumstances shall RF have any responsibility for the ef cacy for any purpose of any arrangement established by or upon the instructions of the Account Holder or an Authorised Person.
- 24.2 RF in its entire discretion may require evidence where it deems this necessary

that the Account Holder has engaged legal representation in connection with his projected business with RF. Furthermore, it is the sole responsibility of the Account Holder to assure himself that such legal representation is adequate for his needs. RF accepts no liability or responsibility for the adequacy of such legal representation.

25 Identification and References

25.1 On the opening of an Account, RF will require proof of the identity of an individual Account Holder by the production of a valid passport (Drivers license R overnment- ssued ational dentity Card or other identi cation satisfactory to RF) and will require, with respect to a corporate Account Holder, appropriate constitutional documents and resolutions satisfactory to RF. RF will also require the Account Holder to provide references satisfactory to RF.

26 Disclosure of Information

- 26.1 RF is subject to the Financial Institutions Act, Securities Act, Securities Regulations, Money Laundering and Financing of Terrorism (Prevention and Control) Act and the United States of America Foreign Account Tax Compliance Agreement Act, Income Tax (Automatic Exchange of Information) Regulations of Financial Account Information Act, and the Data Protection Act. These Acts compel disclosure of client information to the court, regulatory or governmental authorities in certain circumstances, and in some cases without prior notice to the Client. By executing this Agreement, the Account Holder consents to the disclosure of information by RF as required by any law (including but not limited to the laws mentioned herein), to any court, regulatory, supervisory or governmental authority.
- 26.2 This consent is irrevocable and shall survive any commercial relationship between parties.

27 General

- 2. This Agreement shall inure to the bene t of and shall be binding upon RF and the Account Holder and their respective personal representatives, heirs, successors and assigns. This Agreement shall survive and remain in effect notwithstanding any incidental, temporary or intermittent closing out, reopening or renumbering of any Account.
- 27.2 The headings used in this Agreement are for descriptive purposes and shall not be deemed to modify or qualify any of the rights or obligations set forth in each such provision.
- 27.3 The Agreement shall be construed in accordance with the laws of The Bahamas
- 27.4 Whenever this Agreement entitles RF to alternative courses of action, RF shall be entitled to choose any, none or all of such alternatives in its sole and unfettered discretion.
- 27.5 This Agreement shall be construed in conjunction with any other agreements (including any Margin Agreement) made between RF and the Account Holder in connection with the Account, provided that with respect to the subject matter herein, this Agreement shall supersede the terms of any such other agreements to the extent necessary.

28. Termination of agreement

This Agreement may be terminated by any of the Customers sending a written notice to the President of RF and following receipt of such notice, RF may restrict the operation of the Account until it has received the written consent of all Account Holders authorizing RF to take any further actions in respect of the Account.

29. Defined Terms. For the purpose of this Agreement:

- 29. "ecurities" includes shares, share certi cates, scrip certi cates, deposit receipts, warrants, rights, bonds, debentures, notes and any other securities of any kind whatsoever, commodities and futures contracts, options on securities and options on command futures contracts;
- 29.2 "RF" means RF Bank & Trust (Bahamas) Limited and its subsidiaries and/or

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associated companies (collectively referred to as the "RF Group"), which have established an account or other accounts and acted upon the Account Holder's instructions; and

- 29.3 "Regulatory Authorities" means any relevant securities commission, exchange, market, Clearing Corporation or association of brokers or dealers.
- **30** Acknowledgement of Receipt of General Terms and Conditions The Account Holder hereby acknowledges receipt of a copy of these General Terms and Conditions.